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Free Financial Navigator Services Introduced in Wake of COVID-19 Economic Upheaval

Reno, Nev. (May 4, 2020) – In response to the economic uncertainty caused by COVID-19, Opportunity Alliance Nevada (OANV) has launched free Volunteer Financial Navigator services to help Nevadans better understand their financial options. Advice is available for people stressed about their finances, perhaps unsure about being able to pay their rent or mortgage and other bills, and not knowing what resources are available to them.

This one-on-one, virtual support service, which is the first of its kind in Nevada, uses trained volunteers who will discuss finances with callers and advise them on potentially difficult decisions.

"Solutions to money problems are available, though they may not always be visible," said OANV President/Board Chair Nancy Brown. "Our volunteers are not licensed professionals, but trained volunteers with backgrounds they can use to help callers better understand their own financial options."

"Many Nevadans are hurting now through no fault of their own," said John Van den Bergh, an OANV Financial Navigator volunteer. "As a volunteer, I can lessen their pain by connecting them with solutions to their money issues. It's a simple thing I can do to help Nevadans in need."

For more information, visit www.opportunityalliancenv.org, email Navigator@OANV.zendesk.com or call (202) 925-8209. People interested in volunteering, can do so at www.opportunityalliancenv.org/wp-content/uploads/2020/03/v.4-OA-Volunteer-Application_PDF.pdf

The program is made possible through the support of: Charles Schwab Bank, Federal Home Loan Bank San Francisco, JP Morgan Chase, The Mentors Foundation, US Bank and Wells Fargo Bank. Community Partners include: Central New Mexico Community College, Clark County Department of Family Services, Community Services Agency, The Guinn Center, Nevada Bankers Association, Nevada Housing Coalition, Northern Nevada HOPES, Prosperity Now, Reno Housing Authority, The Financial Clinic, Truckee Meadows Community College, University of Nevada Las Vegas, Boyd School of Law, United Way of Northern Nevada and United Way of Southern Nevada.

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