

# **Reno Housing Authority**

# How does RHA support financial wellness within its programs?

RHA offers one-on-one financial coaching to participants living in our Public Housing and Housing Choice Voucher programs. Agency staff is trained to refer participants to our Workforce Development team if they are struggling paying bills, paying rent on time, or if they express any financial literacy needs. Our Workforce Development team will help participants create budgets and provide financial education based on each person's individual needs.

# How does RHA partner with OA-NV to support the financial wellbeing of its clients?

RHA's Workforce Development team has been trained by OA-NV to be financial coaches. In addition, we are exploring additional partnerships to offer financial literacy workshops to our participants in order to capture larger audiences.

### Why does RHA feel its clients' financial wellbeing is important?

Breaking the cycle of poverty starts with educating and empowering our program participants to take control of their financial foundation. Many of our participants have not had the opportunity to learn how to manage their finances based on their income and needs. RHA aims to increase their knowledge and show them they can be independent of government assistance.

#### How does financial coaching support the goals of your organization?

Financial coaching is the key to successfully helping our program participants. We use the financial coaching model to assist our participants one-on-one and it enables us to customize a plan for each individual person.

#### Contact Info

Annette Williams, Workforce Development Coordinator 775.329.3630 ext. 243 & Lisa O'Brien, Workforce Development Coordinator 775-329-3630 ext. 263

Note: Program is only offered to RHA residents who are currently receiving housing assistance.

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